# Designing Integrated Solutions to Complex Problems

of Systems





Dr. Roger Chapman Burk Acting SE Program Director 7 April 2010



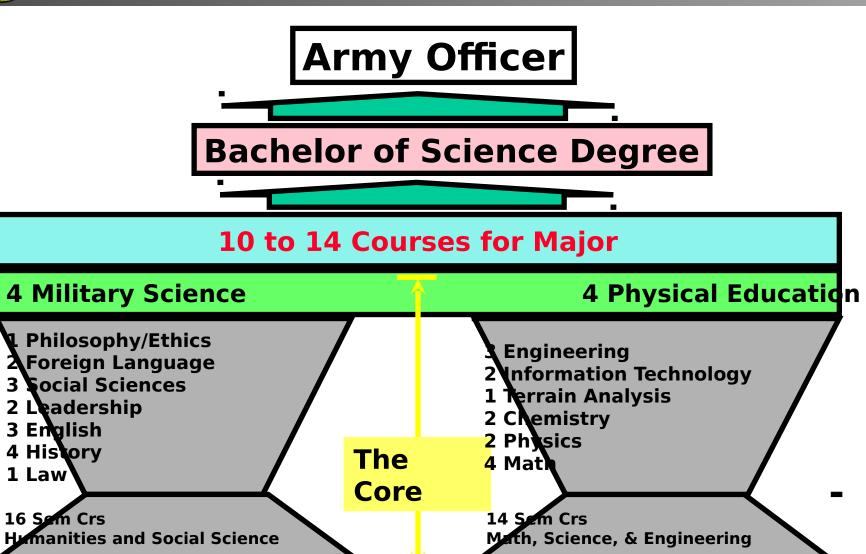
## Topics



- Context
  - The West Point Program
  - The Department of Systems Engineering
- The Systems Engineering Curriculum
  - Objectives
  - Design
- Thoughts on Undergraduate
   SE Teaching









## The Department of Systems Engineering



- Established 1989
- Four main programs
  - Systems Engineering major
    - 14 courses, ABET accredited
  - Engineering Management major
    - 14 courses, ABET accredited
  - Systems Management major
    - 10 courses
  - Systems Engineering sequence
    - 3 upper-division courses for non-engineers
- Operations Research Center
  - Consulting for Army clients





## Topics



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## Curriculum

### **ABET Accredited - 43.3 Courses**

SE402/3: Systems Design I /



	09-2	10-1	10-2	12-1	12-2
1	SE301	SE375	SE370	SE402	SE403
2	MA20 6	SE387	SE388	EM411	EM420
3	LX2XX	Sub- Discipline Elective	Simulation Elective	Sub- Discipline Elective	Sub- Discipline Elective
4	PH202	CE300	ME311	EE301	LW403
5	EV203 / PY201	SS307	SE385	HI301	HI302
6	SS20X	EN302	PL300		SE400

### Introductory Course

SE301: Foundations of Eng Design and Sys Mgmt

### **Sub-Disciplines**

Human Factors
Systems
Information Systems
Mathematical
Systems
Simulation Systems

SE370: Computer Aided Systems

**Engineering SE375: Statistics for Engineers** 

SE385: Decision Analysis

SE387: Deterministic Models

SE388: Stochastic Models

EM411: Project Management

EM420: Production Operations Management

SE400: Professional Engineering Capstone Research

hr)

### **General Engineering Fundamentals**

CE300: Fund of Eng Mechanics and Design

ME311: Thermal-Fluid Systems I

EE301: Fund of Electrical Engineering

### **Simulation Electives**

SE481: Systems Simulation SE485: Combat Modeling

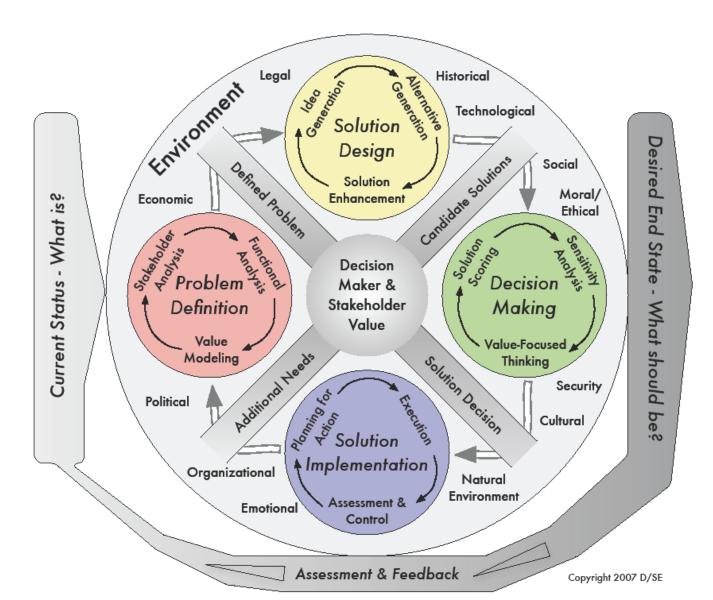
EM484: Dynamic Systems Analysis

6



# The Systems Decision Process







## Primary Peer Group Comparison, USMA SE Program (AY 2010)





#### **Sub-Disciplines (3 courses)**

Biomedical Systems
Communication Systems
Computer and Information
Systems

Control Systems Economic Systems

Energy and **Environmental** System

Financial Systems

**Human Factors** 

Transportation Systems Management Systems

Mathematical Systems Student-Designed

#### **Sub-Disciplines (4 courses)**

**Software Systems**Engineering Management

Decision and Control Information Technology

#### **Engineering Rigor**

Freshman Engr (3 cr)
Elements of Electrical Engineer

#### **Math Rigor**

5+ courses (Diff Eqs)

Total Cr Hrs: 128

Prog Cr Hrs: Engineering Rigor

Freshman Engr (4 dr)

**Math Rigor** 

6 courses (Lin Alg)

Total Cr Hrs: 141 Prog Cr Hrs: 54

#### **Engineering Rigor**

Fundamentals of Engr Mechanics courses Intro to Electrical Engineering

Thermal-Fluid Systems I

#### **Common to All**

Intro Course
Simulation
Computer Aided SE
Statistics
Project Management
Deterministic Modeling
Stochastic Modeling
Senior Seminar
Two Semester Capstone

#### **Common to non-USMA**

Human Factors (All)
UML (UVA, UA)
MATLAB (UA, GMU)
Control Systems (UA, GMU)

#### **Sub-Disciplines (3 courses)**

Human Factors Systems Information Systems Mathematical Systems Simulation Systems

**Math Rigo**i

#### **Sub-Disciplines (3 courses)**

**Software** 

Telecommunications vironmental and Infrastructure ms Modeling and Performance

#### **Engineering Rigor**

Freshman Engr (2 cr)

**Math Rigor** 

7 courses (Lin Alg, Diff Eqs)



Total Cr Hrs: 128
Prog Cr Hrs: 62

Total Cr Hrs: 120 Prog Cr Hrs: 61





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# West Point SE Program Strengths



- Where the program is strong
  - SDP as unifying concept
  - Capstone research on real Army problems
  - Institutional cohesiveness
- Where I wish it were stronger
  - More interdisciplinary projects
  - More comfort with abstract models
  - Better teaching of use of SE computer tools
  - More "design" vice "pick from alternatives"
  - Giving a better sense of what it is like to work as a systems engineer

# Question #1 on Undergrad SE

- What do people with the job title "Systems Engineer" actually do?
  - Technical program management
  - Requirements management
  - Technical coordination
  - Architecture definition
  - Provide technical advice to management



- What do we want a graduate to be able to do immediately after graduation?
  - Work as a junior engineer in the Systems Engineering shop of a large system development
  - Make good decisions in a complex technical environment
  - Start graduate work in systems engineering

## Question #3 on Undergrad SE

- What's the core of SE?
  - Modeling and analysis
  - Control systems
  - Requirements management
  - Large-scale system integration and test
  - The "ilities"
  - Decision making in a complex technical environment
  - Understanding different types of engineers and users, and translating between them



# Core Dilemmas of Undergrad SE Education



- Need for SE is only evident in large, complex engineering projects
  - At the undergraduate level it is difficult to get to such projects
- SE requires abstract thinking
  - Undergrad engineers (especially West
     Point cadets) tend to be concrete thinkers
- SE is inherently interdisciplinary
  - Universities are organized by discipline



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## Backups



## 2010 AIAD Footprint































### **Battelle**









Nicaragua

Managua, Nicaragua

Phnon Penh, Cambodia

Dangkor Cambodia





# SE Sub-Discipline Offerings



### **Human Factors Systems**

Take the following:

PL386 Experimental Psychology

and

PL485 Human Factors Engineering

and either:\*

PL490 Engineering Psychology Design

or

PL488E Human Error

### **Mathematical Systems**

Take the following:

EM381 Engineering Economy

and two of the following:\*

MA366 Vector Calculus and Intro to PDE

MA371 Linear Algebra

MA381 Nonlinear Optimization

MA386 Introduction to Numerical Analysis

MA391 Mathematical Modeling

**MA476 Mathematical Statistics** 

MA481 Linear Optimization

MA488 Special Topics in Mathematics

MA490 Applied Probability from Math, Science and

Engineering

### **Information Systems**

Take the following:

CS301 - Fundamentals of Computer Science and

SE482 Command and Control Systems and one of the following:\*

CS350 Database Design and Implementation

IT382 Networked Systems Management

IT383 Human Information Interfacing

IT460 Information Warfare

CS482 Information Assurance

**EV398 Geographic Information Systems** 

#### **Simulation Systems**

Take the following:

Take one (or two) of the remaining two simulation electives offered in the Department of Systems Engineering

and two (or one) of the following:\*

MS365 Campaigning: Operational Warfighting

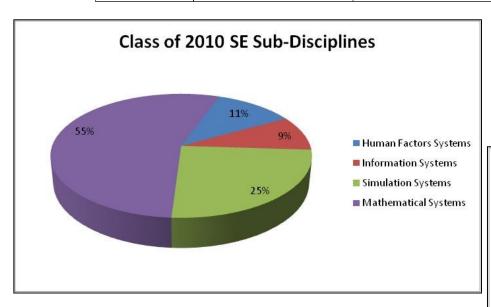
MA476 Mathematical Statistics

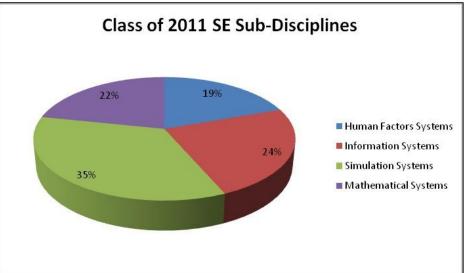
**EV398 Geographical Information Systems** 

The other simulation elective offered in DSE

# ub-Discipline Enrollments

CLASS	Human Factors Systems	Information Systems	Simulation Systems	Mathematical Systems	TOTALS
2010	5	4	11	24	44
2011	9	11	16	10	46
TOTALS	14	15	27	34	90







## SE Program Objectives



- 1. Produce graduates for a career of professional excellence and service to the Nation as an officer in the United States Army.
- 2. Produce graduates who effectively lead interdisciplinary teams in Joint, Combined, inter-agency, and multicultural environments.
- 3. Produce graduates who solve complex systems engineering problems in uncertain future environments.
- 4. Produce graduates who communicate engineering solutions convincingly both orally and in writing to technical and non-technical audiences.
- 5. Produce graduates who seek out and succeed in continued intellectual professional development in systems engineering and related fields.



## SE Program Outcomes



- 1. Define the problem, design solutions, make decisions, and implement the chosen engineering solution within a **broad global and societal context**.
- 2. **Act professionally and ethically** as a leader of character within each stage of the system lifecycle.
- 3. Lead and work effectively as a contributing member of **multidisciplinary systems engineering teams**.
- 4. Employ up-to-date **techniques**, **skills**, **and engineering tools** necessary for Army officers and systems engineering practice.
- 5. Identify and **formulate a client's engineering problem** and specify the client's actual needs using systems thinking, systems engineering and systems decision-making.
- 6. Apply knowledge of contemporary stakeholder issues to systems decision making.
- 7. Define and **measure system performance** to guide solution design, systems decision-making and to validate that the design solution adds value and solves the defined problem.
- 8. Design or re-engineer a system or process in order to **develop innovative alternatives** that meet the needs of the client within realistic environmental constraints such as cultural, historical, legal, moral/ethical, economic, environmental, organizational, emotional, social, political, and technological.
- 9. **Apply knowledge of mathematics, science, and engineering** appropriate to Army officers and practicing systems engineers in order to develop, quantitatively evaluate, and implement effective and efficient solutions.
- 10. Design and conduct systems **experiments**, including collecting, analyzing, and interpreting data.
- 11. Accurately, clearly, and concisely **report findings**, conclusions, and recommendations to the client in a manner that supports the client's decision.
- 12. Demonstrate the skills necessary to support **continued intellectual growth** and learning for a career of professional excellence and service to the nation as an officer in the United States Army.



## The Way Ahead for SE



### a. Evolving trends in discipline of Systems Engineering

- Increasing involvement of professional organizations in undergraduate education
- o Increasing emphasis on interdisciplinary education

### **b.** Impacts of those trends

on Systems Engineering

- o Standardization among diverse programs
- Requirements for true cross-disciplinary system-level experiences

### c. Potential changes to SE Program

- o Closer relationships with the International Council on Systems Engineering (INCOSE) to influence developing standards
- Interdisciplinary capstones (with cadets from other engineering programs)
- More sub-discipline tracks (e.g. Space Systems, Financial Systems)



## Courses



- **SE301:** Foundations of Engineering Design & Systems Management
- **SE370:** Computer Aided Systems Engineering
- **SE375:** Statistics for Engineers
- SE385: Decision Analysis
- SE387: Deterministic Models
- SE388: Stochastic Models
- **SE481:** Systems Simulation
- SE402/3: Systems Design I/II



# Engineering Design & Systems\* Management

- Introduction to System Decision Process
- Execution of SDP on non-complex problems
- Only course where Problem Definition is taught explicitly
- Revision being considered
  - Improve coverage of some topics, including functional and design analysis
  - Add more actual "design"



# SE370: Computer Aided Systems Engineering



- MS Office
  - Excel (9 Lessons)
  - Access (9 Lessons)
  - Project (3 Lessons)
  - PowerPoint (1 Lesson)
- Visio (2), SharePoint (2), CORE (2), GIS (10)
- Revision planned for AY 2010-11
  - Reduce MS Office
  - Reduce overlap with other courses
  - Increase uniquely engineering content



## SE375: Statistics for Engineers



- Builds on core curriculum course MA206
- Confidence intervals
- Non-parametric statistics
- Analysis of variance
- Design of experiments
- Linear regression
- Course project



## SE385: Decision Analysis



- Decision trees
- Influence diagrams
- Risk profiles
- Multiple attribute decision analysis



## SE387: Deterministic Models



- Linear programming
- Nonlinear programming
- Integer programming
- Networks
- Life cycle costing



## SE388: Stochastic Models



- Markov chains
- Queues



## SE481: Systems Simulation



- Discrete event simulation
- Approved alternatives:
  - SE485: Combat Modeling
    - Combat simulations
  - EM484: Dynamic Systems Analysis
    - System dynamics



## Capstone Projects 1 of 3



Capstone Advisor	Supported Agency	Project Title
MAJ Rob Dees	U.S. Army G-1	What is a Quality Officer?
MAJ Rob Dees	USMA	Cadet Quality
LTC Kelly Ward	U.S. Army Geospatial Center	Representing Unmanned Helicopter Resupply Points as Tactical Spatial Objects
LTC Kelly Ward	U.S. Army Geospatial Center	Representing Drop Zones as Tactical Spatial Objects
Dr. Greg Parnell	Advanced Science & Technology Directorate, ARMDEC	Swarming of Lightweight Unmanned Aircraft Systems (UAS)
Dr. Greg Parnell	NSA	Information Security for Acquisition Programs
LTC Dan McCarthy/MAJ Julia Oh	Department of Veterans Affairs	VA Claims Process Improvement
LTC Dan McCarthy/LTC Kenny McDonald	USMA G-3	USMAPS Interim Facilities Planning
LTC Kenny McDonald	Mini Baja - CME	Mini Baja - CME
LTC Suzanne DeLong	STRATCOM	Prompt Global Strike Analysis or Strategic Deterrence



## Capstone Projects 2 of 3



Capstone Advisor	Supported Agency	Project Title
Dr. Tim Elkins	IIIS AMMY - RIDEL CHVI - ARIDEL	Hybrid Projectile Systems Engineering Support
Dr. Tim Elkins	Army G1, Strength Analysis & Forecasting	Personnel Friction Systems Engineering Support
COL Donna Korycinski		Reserve Component MEB/PEB Lean Six Sigma Process Improvement
COL Donna Korycinski	USMA SGS	USMA SGS Tasking System Lean Six Sigma Process Improvement
MAJ Steve Henderson	Agency (DARPA) Information	Urban Leader Tactical Response, Awareness & Visualization (ULTRA- Vis)
MAJ Steve Henderson	PEO Soldier, Product Manager – Air Warrior	Overcoming Information Overload
MAJ John Hiltz	(PFO Soldier)	Basis of Issue Modeling for the XM- 25 Individual Airburst Weapon System
MAJ Mike Rainey	PEO Soldier – Team Soldier (Soldier Warrior)	Terrain Based Decision Aides for the Small Unit Leader - Support by Fire Positions (PEO Soldier)
MAJ Matt Dabkowski	Office of Strategic Planning and Transformation, US Military Entrance Processing Command	Developing an Ideal MEPS
MAJ Matt Dabkowski	AMRDEC	Swarming of Lightweight Unmanned Aircraft Systems (UAS) II



## Capstone Projects 3 of 3



Capstone Advisor	Supported Agency	Project Title
COL Tim Trainor	Federal Aviation Administration	Design a Vertical-Axis Wind Turbine
COL Tim Trainor	OSD PAE	Fleet Management Approach to Generate Sustainment Resource Requirements
Dr. Roger Burk	Project Manager for Unmanned Aircraft Systems (PM UAS)	User Interface for Ground Based Sense and Avoid
Dr. Roger Burk	U.S. Army Space and Missile Defense Command/ Army Forces Strategic Command	ISR Analysis
Dr. Paul West	AFRL Sensors Directorate	Simulating malevolent Behavioral Intent on College Campuses
Dr. Paul West	West Point Security Office	Stadium Evacuation System
Dr. Pat Driscoll	Army G-1	Developing feasible officer manning policies & structure
Dr. Pat Driscoll	OSE(P&R) Readiness Directorate	Developing a new rotation rate metric for the services
LTC Rob Kewley	Lawrence Livermore National Laboratories	High Energy Laser Base Defense System